

## DEFINITIONS

### Concurrent User

The number of Concurrent Users describes the maximum number of users who have access to a resource at the same time. The access is allowed to any number of users as long as this access does not take place simultaneously.

### MIPS

Million instructions per second, a measure of a computer's central processing unit performance

### Named User

Named User describes the maximum number of users, who have a named, registered access to a resource. Other users may use the software product only after obtaining an appropriate license.

### Release

A release includes minor technical changes to the licensed product as well as smaller adjustments due to a changed operating system environment. The digit after the point in the product labeling is changed; further expansions of functions are not part of a release change / a new release.

### Remote Access

Remote access is defined as the ability to directly connect (e.g. from a Beta Systems subsidiary) to a server or the network of the customer. The aim of such an access is to render services in connection with software maintenance / failure analysis.

### Reverse engineering

Process to extract the source code and design elements of a software product by decompiling and analyzing the structures, components and patterns.

### Managed SAM ID

The SAM Identity Management System manages IT users of an organization. Each IT user managed by SAM has a unique entry in the database. The basis for the price model is the number of entries.

The number of these entries usually corresponds to the number of users in an organization who register via network (local area network) with a login account i.e. with "User Name" and "Password" features. Besides the organization's own employees also temporary workers and those employed by subcontractors or partner organizations that have a separate login account on the network of the organization are covered.

In addition the number of entries may increase by both, people with multiple login accounts as well as by technical users (started tasks, services).

### Third party software / third party products

Software programs / products that were created by other companies and which are part of the Beta Systems solution and independently marketed are referred to as third party software / third party products.

### Type of License

The *license type A (basic)* entitles the customer to use the license within the agreed range (max. use / license) for his own purposes or exclusively for the client mentioned in the contract. The use of the products or their services by other companies is excluded, even if they are affiliates (i.e. an entity that controls, is controlled by, or is under common control with, the customer or the client) of the customer or client.

The *license type B (group)* entitles the customer to use the license within the agreed range (max. use / license) within his group for all group companies or for the client (group) mentioned in the contract. A group comprises all affiliates (i.e. all entities that control, are controlled by, or are under common control with, the customer or the client) at the time the agreement was signed. An additional license fee shall be payable upon an expansion of the group (e.g. by mergers, acquisitions or other inorganic growth) as well as for additional clients, even if the system environment remains unchanged.

The *license type C (outsourcing)* entitles the customer to use the license within the agreed range (max. use / license) within his group for all group companies and for the clients mentioned in the contract (outsourcing). A group comprises all affiliates (i.e. all entities that control, are controlled by, or are under common control with, the customer or the client) at the time the agreement was signed. An additional license fee shall be payable upon the expansion of the group (e.g. by mergers, acquisitions or other inorganic growth) as well as for additional clients, even if the system environment remains unchanged.

### Open Source Software

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