

DEFINITIONS

Computing Platform

Computing Platform means the environment where the Software is executed. A computing platform can refer to operating systems as well as applications servers and runtime libraries. The computing platform and the installation prerequisites are defined in the product documentation of the respective Software.

Fix

A Fix means an update of a Product Release provided for remedying a defect or defects. Usually, a fix does not change the Software's functionalities or adds new functionalities, provided however, that in some cases it cannot be ruled out that a fix also adds or changes functionalities.

Human User

Garancy as Identity Management System manages IT Users of an organization. Each IT user managed by Garancy has a unique entry in the database. The basis for the price model is the number of entries, which are flagged (User-Type ‚Human User‘ via a Primary-User Flag) to be representing a person/ human being. Besides the organization's own employees also temporary workers and those employed by subcontractors or partner organizations with a separate entry are covered.

Individual Agreement

Individual Agreement means a contract between Beta Systems IAM and Customer for licenses, maintenance and/or services.

Open Source Software

Open Source Software means Software by third parties which is available in source code form and which may be copied, distributed, used, changed and distributed in a modified form subject to the terms of the respective Open Source License.

Passive User

Garancy as Identity Management System manages IT Users of an organization. Each IT user managed by Garancy has a unique entry in the database. Passive Users are those entries, which have been deactivated irreversibly and which are not connected to active accounts in the target systems. Passive Users are only kept for audit reasons.

Product Generation

A new Product Generation constitutes a new product both from a legal as well as from a functional point of view and only shows a thematic connection with the prior version (e.g. "user provisioning" or "role modelling"). Delivery and support of a new Product Generation are subject to an additional agreement. Existing agreements for a prior Product Generation do not entitle Customer to claim delivery and/or support of a new Product Generation.

Product Release

A Product Release means a version of the Software that is fully functional. It includes functional enhancements and may also resolve a specific set of defects. Beta Systems IAM uses a numbering scheme with the format x.y. to designate released

versions of the Software. Whereas x stands for a major release, y stands for a minor release. Whether a Product Release is released as a major release (x.y+1) or a minor release (x.1.1) depends on how significant the changes are and remains at Beta Systems IAM sole discretion. The Terms and Conditions do not make a difference between minor or major releases.

Remote Access

Remote Access means the ability to directly and remotely access the contractual Software and – insofar as necessary - IT systems of Customer. The aim of such an access is to render services in connection with software maintenance / failure analysis.

Restricted User

Garancy as Identity Management System manages IT Users of an organization. Each IT user managed by Garancy has a unique entry in the database. Restricted Users are users with a specific, restricted profile compared to Human Users. These restrictions are defined in the Individual Agreement.

Reverse engineering

Process to extract the source code and design elements of a software product by decompiling and analyzing the structures, components and patterns.

Managed SAM ID

The SAM Identity Management System manages IT users of an organization. Each IT user managed by SAM has a unique entry in the database. The basis for the price model is the number of entries. The number of these entries usually corresponds to the number of users in an organization who register via network (local area network) with a login account i.e. with "User Name" and "Password" features. Besides the organization's own employees also temporary workers and those employed by subcontractors or partner organizations that have a separate login account on the network of the organization are covered.

In addition the number of entries may increase by both, people with multiple login accounts as well as by technical users (started tasks, services).

Target Systems

Some products are linked with other IT-systems and platforms. These Target Systems may be operating systems, data bases or other IT applications.

Technical User

Garancy as Identity Management System manages IT Users of an organization. Each IT user managed by Garancy has a unique entry in the database. Technical User means any user that does not represent a human being. Technical Users are labeled as such via a specific configuration in the data base (User Type "Technical User"). This applies to, but is not limited to, technical accounts for the coupling of IT applications and non-personal training accounts or non-personal administrator accounts.

Third Party Software / Third Party Products

Third Party Software / Third Party Products means any and all Software programs / products that were developed by companies

other than Beta Systems IAM and that are delivered by Beta Systems IAM.

Value Pack/Service Pack

Value Pack/Service Pack means an update of a Product Release. A Value Pack/Service Pack is an overlay/upgrade installation that improves the quality and usability of the underlying Product Release. It includes new capabilities and may resolve defects of the underlying Product Release. The latest Value Pack/Service Pack is the most current fix-level of a product.